

Disclosure of Unanticipated Outcomes

Agency for Healthcare Research and Quality

- Communication and Optimal Resolution (CANDOR) Toolkit
- Patient Safety Primer: Disclosure of Errors
- Patient Safety Primer: Second Victims: Support for Clinicians Involved in Errors and Adverse Events

AMA Journal of Ethics

- What Constitutes Effective Team Communication After an Error?
- What Is Ethically Informed Risk Management?
- When There's No One to Whom an Error Can Be Disclosed, How Should an Error Be Handled?

American Academy of Pediatrics

• When Medical Care Doesn't Turn Out as Expected: Disclosing Adverse Events

American Association for Physician Leadership

The New Response to Medical Errors: Communication and Resolution

American College of Emergency Physicians

Disclosure of Medical Errors

American College of Obstetricians and Gynecologists

Disclosure and Discussion of Adverse Events

American College of Physicians

Disclosing Medical Errors the Right Way

American Medical Association

- Code of Medical Ethics: Consent, Communication & Decision Making
- Communication and Resolution Programs

Annals of Thoracic Surgery

Patient Safety: Disclosure of Medical Errors and Risk Mitigation

Betsy Lehman Center

• How to Establish a Peer Support Program: Implementation Guide

BMJ Quality & Safety

Ensuring Successful Implementation of Communication-and-Resolution Programmes

CRICO Strategies

Apology Disclosure

ECRI

Disclosure of Unanticipated Outcomes

Institute for Healthcare Improvement

- Disclosure Toolkit and Disclosure Culture Assessment Tool
- Respectful Management of Serious Clinical Adverse Events

Journal of the American Academy of Psychiatry and the Law

The Role of Apology Laws in Medical Malpractice

MedPro Group

- Checklist: Disclosure of Unanticipated Outcomes
- Guideline: Disclosure of Unanticipated Outcomes
- Managing and Learning From Medication Mishaps: Promoting a Culture of Safety in Your Healthcare Practice

- Risk Q&A: Managing Stress After an Adverse Patient Outcome
- Strategies for Disclosing an Unanticipated Outcome
- The Toll of Adverse Patient Outcomes on Healthcare Providers: Supporting Second Victims
- Why Documentation Is a Crucial Aspect of Disclosing an Unanticipated Outcome

Pediatric Quality and Safety

Disclosure of Adverse Events: A Guide for Clinicians

Radiology

Error Disclosure and Apology in Radiology: The Case for Further Dialogue

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