

## Health Literacy and Cultural Competence

### Administration for Community Living

- [Diversity and Cultural Competency](#)

### Agency for Healthcare Research and Quality

- [AHRQ Health Literacy Universal Precautions Toolkit](#)
- [Culturally and Linguistically Appropriate Services](#)
- [Health Literacy](#)
- [Patient Safety Perspective: Cultural Competence and Patient Safety](#)
- [The Patient Education Materials Assessment Tool \(PEMAT\) and User's Guide](#)

### AHA Institute for Diversity and Health Equity

- [AHA Disparities Toolkit](#)
- [Health Equity Resource Series](#)

### American Hospital Association

- [Becoming a Culturally Competent Health Care Organization](#)

### American Medical Association

- [Advancing Health Equity: A Guide to Language, Narrative and Concepts](#)

### Centers for Disease Control and Prevention

- [Cultural Competence in Health and Human Services](#)
- [Culture and Language](#)
- [Health Literacy](#)
- [Preferred Terms for Select Population Groups & Communities](#)

- [Simply Put: A Guide for Creating Easy-to-Understand Materials](#)
- [The CDC Clear Communication Index](#)
- [Understand Your Audience](#)

## **Center for Health Care Strategies**

- [Health Literacy and the Role of Culture](#)

## **Centers for Medicare & Medicaid Services**

- [A Practical Guide to Implementing the National CLAS Standards: For Racial, Ethnic and Linguistic Minorities, People with Disabilities and Sexual and Gender Minorities](#)
- [Guidelines for Effective Writing](#)

## **Clinical Advisor**

- [Health Literacy and the Older Adult](#)

## **Georgetown University National Center for Cultural Competence**

- [Resources by Title](#)
- [Self-Assessments](#)

## **Gerontology and Geriatric Medicine**

- [Health Literacy and Older Adults: A Systematic Review](#)

## **Health Resources & Services Administration**

- [Culture, Language, and Health Literacy](#)
- [Health Literacy](#)

## **Journal of Nursing Research**

- [Cultural Competence of Healthcare Providers: A Systematic Review of Assessment Instruments](#)

## Journal of the American Medical Association

- [Accuracy in Patient Understanding of Common Medical Phrases](#)

## Medline Plus

- [Health Information in Multiple Languages](#)
- [Health Literacy](#)

## MedPro Group

- [10 Strategies for Communicating Effectively With Senior Care Residents](#)
- [Acknowledging Cultural Competence as a Key Element of Health Literacy and Patient-Centered Care](#)
- [Checklist: Strategies to Support Patient Comprehension](#)
- [Communication in the Diagnostic Process](#)
- [Guideline: Communicating Effectively With Patients to Improve Quality and Safety](#)
- [On-Demand Webinar: Cultural Competence: An Essential Skill](#)
- [On-Demand Webinar: Providing Culturally Competent Care for LGBTQ+ Population](#)
- [Promoting Patient Dignity in Healthcare](#)
- [Providing Culturally Competent Care for LGBT+ Patients](#)
- [Risk Q&A: Interpreters and Auxiliary Aids](#)
- [Risk Resources: LGBT+-Inclusive Care](#)
- [Risk Tips: Communicating Effectively With Patients Who Have Limited English Proficiency](#)
- [Risk Tips: Engaging Patients to Improve Diagnosis](#)
- [The Power of Words: Using Language to Support Collaborative Provider-Patient Relationships](#)
- [Using Plain Language to Support Engagement and Patient-Centered Care](#)

## National Institutes of Health

- [Clear Communication](#)

## National Library of Medicine

- [An Introduction to Health Literacy](#)

## **U.S. Department of Health and Human Services, Office of Disease Prevention and Health Promotion**

- [Health Literacy](#)
- [Health Literacy in Healthy People 2030](#)
- [Health Literacy Online](#)
- [National Action Plan to Improve Health Literacy](#)

## **Office of Minority Health**

- [A Physician's Practical Guide to Culturally Competent Care](#)
- [Cultural and Linguistic Competency](#)
- [Guide to Providing Effective Communication and Language Assistance Services](#)
- [National Standards for Culturally and Linguistically Appropriate Services \(CLAS\) in Health and Health Care](#)
- [Think Cultural Health](#)

## **plainlanguage.gov**

- [Examples](#)
- [Federal Plain Language Guidelines](#)
- [Resources](#)
- [Training](#)

## **Substance Abuse and Mental Health Services Administration**

- [A Treatment Improvement Protocol: Improving Cultural Competence](#)

## **The National Academies of Science, Engineering, and Medicine**

- [A Proposed Framework for Integration of Quality Performance Measures for Health Literacy, Cultural Competence, and Language Access Services](#)
- [Addressing Health Misinformation with Health Literacy Strategies](#)
- [Building the Case for Health Literacy](#)
- [Communicating Clearly About Medicines](#)

- [Health Literacy: A Prescription to End Confusion](#)
- [Health Literacy and Older Adults: Reshaping the Landscape](#)
- [Health Literacy in Clinical Research: Practice and Impact](#)
- [How People Learn II: Learners, Contexts, and Cultures](#)
- [Integrating Health Literacy, Cultural Competence, and Language Access Services](#)
- [Integrating Oral and General Health Through Health Literacy Practices](#)
- [Providing Health Literate Virtual Health Services: A Workshop](#)
- [Ten Attributes of Health Literate Health Care Organizations](#)
- [The Intersection of Behavioral Health, Mental Health, and Health Literacy](#)

## University of Michigan

- [Visualizing Health: A Scientifically Vetted Style Guide for Communicating Health Data](#)

## University of Minnesota

- [Creating Patient Education Materials](#)

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