Disclosure of Unanticipated Outcomes

AGENCY FOR HEALTHCARE RESEARCH AND QUALITY

- Communication and Optimal Resolution (CANDOR) Toolkit
- Full Disclosure of Medical Errors Reduces Malpractice Claims and Claim Costs for Health System (Health Care Innovations Exchange)
- Patient Safety Primer: Disclosure of Errors
- Patient Safety Primer: Second Victims: Support for Clinicians Involved in Errors and Adverse Events

AMERICAN ACADEMY OF PEDIATRICS

- When Medical Care Doesn’t Turn Out as Expected: Disclosing Adverse Events

AMERICAN ASSOCIATION OF PHYSICIAN LEADERSHIP

- The New Response to Medical Errors: Communication and Resolution

AMERICAN COLLEGE OF EMERGENCY PHYSICIANS

- Disclosure of Medical Errors

AMERICAN COLLEGE OF OBSTETRICIANS AND GYNECOLOGISTS

- Disclosure and Discussion of Adverse Events

AMERICAN COLLEGE OF PHYSICIANS

- Disclosing Medical Errors the Right Way

AMERICAN MEDICAL ASSOCIATION

- Code of Medical Ethics: Chapter 2, Opinions on Consent, Communication & Decision Making
- Medical Error Calls for Honest Disclosure
BRIGHAM AND WOMEN’S HOSPITAL
- Disclosure and Apology (Center for Professionalism and Peer Support)

CRICO STRATEGIES
- Disclosure + Apology

INSTITUTE FOR HEALTHCARE IMPROVEMENT
- Disclosure Toolkit and Disclosure Culture Assessment Tool
- Policy on Disclosure of Adverse Events to Patients
- Respectful Management of Serious Clinical Adverse Events
- Safety Is Personal: Partnering with Patients and Families for the Safest Care
- Stories and Strategies: Addressing Challenges to Disclosure

MEDPRO GROUP
- Article: Healthcare’s Second Victims: A Problem That Should Not Be Ignored
- Article: Learning from Medication Mishaps: Promoting a Culture of Safety and Support in Your Practice
- Checklist: Disclosure of Unanticipated Outcomes
- Guideline: Disclosure of Unanticipated Outcomes
- On-Demand Webinar: The “I’m Sorry” Dilemma: Disclosing and Remediating Unanticipated Outcomes in Healthcare
- Risk Q&A: Coping with Stress After an Adverse Patient Outcome

NATIONAL CONFERENCE OF STATE LEGISLATURES
- Medical Professional Apologies Statutes

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