



# **Disclosure of Unanticipated Outcomes**

# Agency for Healthcare Research and Quality

- Communication and Optimal Resolution (CANDOR)
- Patient Safety Primer: Disclosure of Errors
- Patient Safety Primer: Second Victims: Support for Clinicians Involved in Errors and Adverse Events

# **AMA Journal of Ethics**

- What Constitutes Effective Team Communication After an Error?
- What Is Ethically Informed Risk Management?
- When There's No One to Whom an Error Can Be Disclosed, How Should an Error Be Handled?

# **American Academy of Pediatrics**

• When Medical Care Doesn't Turn Out as Expected: Disclosing Adverse Events

# **American Association for Physician Leadership**

• The New Response to Medical Errors: Communication and Resolution

# **American College of Emergency Physicians**

• Disclosure of Medical Errors

# American College of Obstetricians and Gynecologists

• Disclosure and Discussion of Adverse Events

# **American College of Physicians**

Disclosing Medical Errors the Right Way

### **American Medical Association**

- Code of Medical Ethics: Consent, Communication & Decision Making
- Code of Medical Ethics: Required Reporting of Adverse Events
- Communication and Resolution Programs

#### Annals of Thoracic Surgery

• Patient Safety: Disclosure of Medical Errors and Risk Mitigation

#### **Betsy Lehman Center**

How to Establish a Peer Support Program: Implementation Guide

#### **BMJ Quality & Safety**

Ensuring Successful Implementation of Communication-and-Resolution Programmes

### CRICO

Apology & Disclosure

#### Institute for Healthcare Improvement

- Disclosure Culture Assessment Tool
- Respectful Management of Serious Clinical Adverse Events
- When Things Go Wrong: Responding to Adverse Events

### Journal of the American Academy of Psychiatry and the Law

The Role of Apology Laws in Medical Malpractice

#### **MedPro Group**

- Checklist: Disclosure of Unanticipated Outcomes
- Documentation: A Crucial Aspect of Disclosure
- Guideline: Disclosure of Unanticipated Outcomes
- Litigation Support: Maintaining Your Balance
- Managing and Learning From Medication Mishaps in Healthcare Practices

- On-Demand Continuing Education Webinar: Disclosing Unanticipated Outcomes: Creating a Patient-Centered Organizational Approach
- On-Demand Continuing Education Webinar: Disclosure Case Review: A Workshop for Providers, Staff, and Leadership
- Risk Q&A: Managing Stress After an Adverse Patient Outcome
- Strategies for Disclosing an Unanticipated Outcome
- The Toll of Adverse Patient Outcomes on Healthcare Providers: Supporting Second Victims

### **Pediatric Quality and Safety**

• Disclosure of Adverse Events: A Guide for Clinicians

### **Pediatrics**

• Disclosure of Adverse Events in Pediatrics

# **U.S. Department of Health and Human Services**

• Adverse Events

MedPro Group is the marketing name used to refer to the insurance operations of The Medical Protective Company, Princeton Insurance Company, PLICO, Inc. and MedPro RRG Risk Retention Group. All insurance products are underwritten and administered by these and other Berkshire Hathaway affiliates, including National Fire & Marine Insurance Company. Product availability is based upon business and/or regulatory approval and may differ among companies.

© 2025 MedPro Group Inc. All rights reserved.