



Disclosure of Unanticipated Outcomes

Agency for Healthcare Research and Quality

- Communication and Optimal Resolution (CANDOR)
- Patient Safety Primer: Disclosure of Errors
- Patient Safety Primer: Second Victims: Support for Clinicians Involved in Errors and Adverse Events

AMA Journal of Ethics

- What Constitutes Effective Team Communication After an Error?
- What Is Ethically Informed Risk Management?
- When There's No One to Whom an Error Can Be Disclosed, How Should an Error Be Handled?

American Academy of Pediatrics

• When Medical Care Doesn't Turn Out as Expected: Disclosing Adverse Events

American Association for Physician Leadership

• The New Response to Medical Errors: Communication and Resolution

American College of Emergency Physicians

• Disclosure of Medical Errors

American College of Obstetricians and Gynecologists

• Disclosure and Discussion of Adverse Events

American College of Physicians

Disclosing Medical Errors the Right Way

American Medical Association

- Code of Medical Ethics: Consent, Communication & Decision Making
- Code of Medical Ethics: Required Reporting of Adverse Events
- Communication and Resolution Programs

Annals of Thoracic Surgery

• Patient Safety: Disclosure of Medical Errors and Risk Mitigation

Betsy Lehman Center

How to Establish a Peer Support Program: Implementation Guide

BMJ Quality & Safety

Ensuring Successful Implementation of Communication-and-Resolution Programmes

CRICO

Apology & Disclosure

Institute for Healthcare Improvement

- Disclosure Culture Assessment Tool
- Respectful Management of Serious Clinical Adverse Events
- When Things Go Wrong: Responding to Adverse Events

Journal of the American Academy of Psychiatry and the Law

The Role of Apology Laws in Medical Malpractice

MedPro Group

- Checklist: Disclosure of Unanticipated Outcomes
- Documentation: A Crucial Aspect of Disclosure
- Guideline: Disclosure of Unanticipated Outcomes
- Litigation Support: Maintaining Your Balance
- Managing and Learning From Medication Mishaps in Healthcare Practices

- On-Demand Continuing Education Webinar: Disclosing Unanticipated Outcomes: Creating a Patient-Centered Organizational Approach
- On-Demand Continuing Education Webinar: Disclosure Case Review: A Workshop for Providers, Staff, and Leadership
- Risk Q&A: Managing Stress After an Adverse Patient Outcome
- Strategies for Disclosing an Unanticipated Outcome
- The Toll of Adverse Patient Outcomes on Healthcare Providers: Supporting Second Victims

Pediatric Quality and Safety

• Disclosure of Adverse Events: A Guide for Clinicians

Pediatrics

• Disclosure of Adverse Events in Pediatrics

U.S. Department of Health and Human Services

• Adverse Events

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