Disclosure of Unanticipated Outcomes

Agency for Healthcare Research and Quality

- Communication and Optimal Resolution (CANDOR) Toolkit
- Patient Safety Primer: Disclosure of Errors
- Patient Safety Primer: Second Victims: Support for Clinicians Involved in Errors and Adverse Events

AMA Journal of Ethics

- What Constitutes Effective Team Communication After an Error?
- What Is Ethically Informed Risk Management?
- When There’s No One to Whom an Error Can Be Disclosed, How Should an Error Be Handled?

American Academy of Pediatrics

- When Medical Care Doesn’t Turn Out as Expected: Disclosing Adverse Events

American Association for Physician Leadership

- The New Response to Medical Errors: Communication and Resolution

American College of Emergency Physicians

- Disclosure of Medical Errors

American College of Obstetricians and Gynecologists

- Disclosure and Discussion of Adverse Events

American College of Physicians

- Disclosing Medical Errors the Right Way
American Medical Association
- Code of Medical Ethics: Consent, Communication & Decision Making
- Communication and Resolution Programs

Annals of Thoracic Surgery
- Patient Safety: Disclosure of Medical Errors and Risk Mitigation

Betsy Lehman Center
- How to Establish a Peer Support Program: Implementation Guide

BMJ Quality & Safety
- Ensuring Successful Implementation of Communication-and-Resolution Programmes

CRICO Strategies
- Apology Disclosure

ECRI
- Disclosure of Unanticipated Outcomes

Institute for Healthcare Improvement
- Disclosure Toolkit and Disclosure Culture Assessment Tool
- Respectful Management of Serious Clinical Adverse Events

Journal of the American Academy of Psychiatry and the Law
- The Role of Apology Laws in Medical Malpractice

MedPro Group
- Checklist: Disclosure of Unanticipated Outcomes
- Guideline: Disclosure of Unanticipated Outcomes
- Managing and Learning From Medication Mishaps: Promoting a Culture of Safety in Your Healthcare Practice
• Risk Q&A: Managing Stress After an Adverse Patient Outcome
• Strategies for Disclosing an Unanticipated Outcome
• The Toll of Adverse Patient Outcomes on Healthcare Providers: Supporting Second Victims
• Why Documentation Is a Crucial Aspect of Disclosing an Unanticipated Outcome

**Pediatric Quality and Safety**
• Disclosure of Adverse Events: A Guide for Clinicians

**Radiology**
• Error Disclosure and Apology in Radiology: The Case for Further Dialogue