Health Literacy and Cultural Competence

AGENCY FOR HEALTHCARE RESEARCH AND QUALITY
- AHRQ Health Literacy Universal Precautions Toolkit
- Cultural Competence
- Health Literacy
- The Patient Education Materials Assessment Tool (PEMAT) and User’s Guide

AMERICAN HOSPITAL ASSOCIATION
- Becoming a Culturally Competent Health Care Organization

CENTERS FOR DISEASE CONTROL AND PREVENTION
- Cultural Competence
- Health Literacy
- The CDC Clear Communication Index
- Understand Your Audience

CENTERS FOR MEDICARE & MEDICAID SERVICES
- A Practical Guide to Implementing the National CLAS Standards: For Racial, Ethnic and Linguistic Minorities, People with Disabilities and Sexual and Gender Minorities
- Toolkit for Making Written Material Clear and Effective

CLINICAL ADVISOR
- Health Literacy and the Older Adult
DIVERSITY RX
- Cultural Competence 101
- Cultural Competence Training
- Culturally Competent Care
- Language Access
- Organizational Cultural Competence

GEORGETOWN UNIVERSITY NATIONAL CENTER FOR CULTURAL COMPETENCE
- Resources
- Self-Assessments

GERONTOLOGY AND GERIATRIC MEDICINE
- Health Literacy and Older Adults: A Systematic Review

HARVARD BUSINESS REVIEW
- Why More Hospitals Should Prioritize Cultural Competency

HEALTH RESEARCH & EDUCATIONAL TRUST
- Building a Culturally Competent Organization: The Quest for Equity in Health Care
- HRET Disparities Toolkit

HEALTH RESOURCES & SERVICES ADMINISTRATION
- Health Literacy

JOURNAL OF NURSING RESEARCH
- Cultural Competence of Healthcare Providers: A Systematic Review of Assessment Instruments

LOMA LINDA UNIVERSITY
- Clinician’s Guide to Cultural Competency

MEDLINE PLUS
- Health Information in Multiple Languages
- Health Literacy
MEDPRO GROUP
- 10 Strategies for Communicating Effectively With Older Adults
- Checklist: Strategies to Support Patient Comprehension
- Communicating Effectively With Patients to Improve Quality and Safety
- Providing Culturally Competent Care for LGBT Patients
- Risk Q&A: Interpreters and Auxiliary Aids
- Risk Resources: LGBT-Inclusive Care

NATIONAL INSTITUTES OF HEALTH
- Clear Communication

NATIONAL LIBRARY OF MEDICINE/NATIONAL NETWORK OF LIBRARIES OF MEDICINE
- Health Literacy
- Multi-Cultural Resources for Health Information

OFFICE OF DISEASE PREVENTION AND HEALTH PROMOTION
- Health Literacy
- Health Literacy Online
- National Action Plan to Improve Health Literacy

OFFICE OF MINORITY HEALTH
- A Physician’s Practical Guide to Culturally Competent Care
- Cultural and Linguistic Competency
- Guide to Providing Effective Communication and Language Assistance Services
- National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care
- Think Cultural Health

PLAINLANGUAGE.GOV
- Plain Language Examples
- Plain Language Guidelines
• Plain Language Resources
• Plain Language Training

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION
• Conducting a Cultural Competence Self-Assessment

THE NATIONAL ACADEMIES OF SCIENCE, ENGINEERING, AND MEDICINE
• A Proposed Framework for Integration of Quality Performance Measures for Health Literacy, Cultural Competence, and Language Access Services
• Building the Case for Health Literacy
• Communicating Clearly About Medicines
• Health Literacy: A Prescription to End Confusion
• Health Literacy and Older Adults: Reshaping the Landscape
• How People Learn II: Learners, Contexts, and Cultures
• Integrating Health Literacy, Cultural Competence, and Language Access Services
• Integrating Oral and General Health Through Health Literacy Practices
• The Intersection of Behavioral Health, Mental Health, and Health Literacy

UNIVERSITY OF MICHIGAN
• Visualizing Health: A Scientifically Vetted Style Guide for Communicating Health Data

UNIVERSITY OF MINNESOTA
• Resources for: Creating Patient Education Materials

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