

Health Literacy and Cultural Competence

AGENCY FOR HEALTHCARE RESEARCH AND QUALITY

- [AHRQ Health Literacy Universal Precautions Toolkit](#)
- [Cultural Competence](#)
- [Health Literacy](#)
- [The Patient Education Materials Assessment Tool \(PEMAT\) and User's Guide](#)

AMERICAN HOSPITAL ASSOCIATION

- [Becoming a Culturally Competent Health Care Organization](#)

CENTERS FOR DISEASE CONTROL AND PREVENTION

- [Cultural Competence](#)
- [Health Literacy](#)
- [Simply Put: A Guide for Creating Easy-to-Understand Materials](#)
- [The CDC Clear Communication Index](#)
- [Understand Your Audience](#)

CENTERS FOR MEDICARE & MEDICAID SERVICES

- [A Practical Guide to Implementing the National CLAS Standards: For Racial, Ethnic and Linguistic Minorities, People with Disabilities and Sexual and Gender Minorities](#)
- [Toolkit for Making Written Material Clear and Effective](#)

CLINICAL ADVISOR

- [Health Literacy and the Older Adult](#)

DIVERSITY RX

- Cultural Competence 101
- Cultural Competence Training
- Culturally Competent Care
- Language Access
- Organizational Cultural Competence

GEORGETOWN UNIVERSITY NATIONAL CENTER FOR CULTURAL COMPETENCE

- Resources
- Self-Assessments

GERONTOLOGY AND GERIATRIC MEDICINE

- Health Literacy and Older Adults: A Systematic Review

HARVARD BUSINESS REVIEW

- Why More Hospitals Should Prioritize Cultural Competency

HEALTH RESEARCH & EDUCATIONAL TRUST

- Building a Culturally Competent Organization: The Quest for Equity in Health Care
- HRET Disparities Toolkit

HEALTH RESOURCES & SERVICES ADMINISTRATION

- Health Literacy

JOURNAL OF NURSING RESEARCH

- Cultural Competence of Healthcare Providers: A Systematic Review of Assessment Instruments

LOMA LINDA UNIVERSITY

- Clinician's Guide to Cultural Competency

MEDLINE PLUS

- Health Information in Multiple Languages
- Health Literacy

MEDPRO GROUP

- 10 Strategies for Communicating Effectively With Older Adults
- Checklist: Strategies to Support Patient Comprehension
- Communicating Effectively With Patients to Improve Quality and Safety
- Providing Culturally Competent Care for LGBT Patients
- Risk Q&A: Interpreters and Auxiliary Aids
- Risk Resources: LGBT-Inclusive Care

NATIONAL INSTITUTES OF HEALTH

- Clear Communication

NATIONAL LIBRARY OF MEDICINE/NATIONAL NETWORK OF LIBRARIES OF MEDICINE

- Health Literacy
- Multi-Cultural Resources for Health Information

OFFICE OF DISEASE PREVENTION AND HEALTH PROMOTION

- Health Literacy
- Health Literacy Online
- National Action Plan to Improve Health Literacy

OFFICE OF MINORITY HEALTH

- A Physician's Practical Guide to Culturally Competent Care
- Cultural and Linguistic Competency
- Guide to Providing Effective Communication and Language Assistance Services
- National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care
- Think Cultural Health

PLAINLANGUAGE.GOV

- Plain Language Examples
- Plain Language Guidelines

- Plain Language Resources
- Plain Language Training

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION

- Conducting a Cultural Competence Self-Assessment

THE NATIONAL ACADEMIES OF SCIENCE, ENGINEERING, AND MEDICINE

- A Proposed Framework for Integration of Quality Performance Measures for Health Literacy, Cultural Competence, and Language Access Services
- Building the Case for Health Literacy
- Communicating Clearly About Medicines
- Health Literacy: A Prescription to End Confusion
- Health Literacy and Older Adults: Reshaping the Landscape
- How People Learn II: Learners, Contexts, and Cultures
- Integrating Health Literacy, Cultural Competence, and Language Access Services
- Integrating Oral and General Health Through Health Literacy Practices
- The Intersection of Behavioral Health, Mental Health, and Health Literacy

UNIVERSITY OF MICHIGAN

- Visualizing Health: A Scientifically Vetted Style Guide for Communicating Health Data

UNIVERSITY OF MINNESOTA

- Resources for: Creating Patient Education Materials

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