

Health Literacy and Cultural Competence

Agency for Healthcare Research and Quality

- [AHRQ Health Literacy Universal Precautions Toolkit](#)
- [Culturally and Linguistically Appropriate Services](#)
- [Health Literacy](#)
- [Patient Safety Perspective: Cultural Competence and Patient Safety](#)
- [The Patient Education Materials Assessment Tool \(PEMAT\) and User's Guide](#)

AHA Institute for Diversity and Health Equity

- [AHA Disparities Toolkit](#)
- [Health Equity Resource Series](#)

American Hospital Association

- [Becoming a Culturally Competent Health Care Organization](#)

American Medical Association

- [Advancing Health Equity: A Guide to Language, Narrative and Concepts](#)

Centers for Disease Control and Prevention

- [Cultural Competence in Health and Human Services](#)
- [Health Literacy](#)
- [Preferred Terms for Select Population Groups & Communities](#)
- [Simply Put: A Guide for Creating Easy-to-Understand Materials](#)
- [The CDC Clear Communication Index](#)
- [Understand Your Audience](#)

Centers for Medicare & Medicaid Services

- [A Practical Guide to Implementing the National CLAS Standards: For Racial, Ethnic and Linguistic Minorities, People with Disabilities and Sexual and Gender Minorities](#)
- [Toolkit for Making Written Material Clear and Effective](#)

Clinical Advisor

- [Health Literacy and the Older Adult](#)

Diversity RX

- [Cultural Competence 101](#)
- [Cultural Competence Training](#)
- [Culturally Competent Care](#)
- [Language Access](#)
- [Organizational Cultural Competence](#)

Georgetown University National Center for Cultural Competence

- [Resources](#)
- [Self-Assessments](#)

Gerontology and Geriatric Medicine

- [Health Literacy and Older Adults: A Systematic Review](#)

Health Resources & Services Administration

- [Health Literacy](#)

Journal of Nursing Research

- [Cultural Competence of Healthcare Providers: A Systematic Review of Assessment Instruments](#)

Loma Linda University

- [Clinician's Guide to Cultural Competency](#)

Medline Plus

- [Health Information in Multiple Languages](#)
- [Health Literacy](#)

MedPro Group

- [10 Strategies for Communicating Effectively With Senior Care Residents](#)
- [Addressing Cultural Competence as an Element of Health Literacy and Patient-Centered Care](#)
- [Case Study: Failure to Provide Explicit Instructions Results in Poor Outcome for Pediatric Patient](#)
- [Case Study: Failures in Communication and Management of Care Result in Poor Patient Outcome](#)
- [Checklist: Strategies to Support Patient Comprehension](#)
- [Communicating Effectively With Patients to Improve Quality and Safety](#)
- [Keep It Simple: Using Plain Language to Support Patient-Centered Care](#)
- [Overcoming Telehealth Barriers and Engaging Older Adults in Virtual Care](#)
- [Promoting Patient Dignity in Healthcare](#)
- [Providing Culturally Competent Care for LGBT+ Patients](#)
- [Risk Q&A: Interpreters and Auxiliary Aids](#)
- [Risk Resources: LGBT+-Inclusive Care](#)
- [Risk Tips: Communicating Effectively With Patients Who Have Limited English Proficiency](#)

National Institutes of Health

- [Clear Communication](#)

National Library of Medicine

- [An Introduction to Health Literacy](#)
- [Providing Multilingual and Multicultural Health Information](#)

Office of Disease Prevention and Health Promotion

- [Health Literacy](#)
- [Health Literacy Online](#)
- [National Action Plan to Improve Health Literacy](#)

Office of Minority Health

- [A Physician's Practical Guide to Culturally Competent Care](#)
- [Cultural and Linguistic Competency](#)
- [Guide to Providing Effective Communication and Language Assistance Services](#)
- [National Standards for Culturally and Linguistically Appropriate Services \(CLAS\) in Health and Health Care](#)
- [Think Cultural Health](#)

plainlanguage.gov

- [Plain Language Examples](#)
- [Plain Language Guidelines](#)
- [Plain Language Resources](#)
- [Plain Language Training](#)

Substance Abuse and Mental Health Services Administration

- [A Treatment Improvement Protocol: Improving Cultural Competence](#)
- [Resources on Cultural Competency](#)

The National Academies of Science, Engineering, and Medicine

- [A Proposed Framework for Integration of Quality Performance Measures for Health Literacy, Cultural Competence, and Language Access Services](#)
- [Addressing Health Misinformation with Health Literacy Strategies](#)
- [Building the Case for Health Literacy](#)
- [Communicating Clearly About Medicines](#)

- [Health Literacy: A Prescription to End Confusion](#)
- [Health Literacy and Older Adults: Reshaping the Landscape](#)
- [Health Literacy in Clinical Research](#)
- [How People Learn II: Learners, Contexts, and Cultures](#)
- [Integrating Health Literacy, Cultural Competence, and Language Access Services](#)
- [Integrating Oral and General Health Through Health Literacy Practices](#)
- [Providing Health Literate Virtual Health Services: A Workshop](#)
- [The Intersection of Behavioral Health, Mental Health, and Health Literacy](#)

University of Michigan

- [Visualizing Health: A Scientifically Vetted Style Guide for Communicating Health Data](#)

University of Minnesota

- [Resources for: Creating Patient Education Materials](#)

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